



DRIVES AND MOTORS d.o.o.

QUALITY POLICY



DRIVES AND MOTORS d.o.o has been successfully operating in both domestic and international markets for over 30 years, delivering products worldwide—either as proprietary projects or as third-party-owned products. The Quality Policy is based on the following principles:

- *Customer satisfaction is at the core of our quality management system. The key to our success lies in recognizing and meeting current needs, as well as anticipating future expectations of our customers*
- *All decisions must be clearly defined and understandable at all levels of the organization to ensure effective implementation and consistency*
- *We continuously promote employee training and encourage active participation at all organizational levels to support ongoing improvement efforts.*
- *We strictly monitor and implement all applicable laws and fulfill all defined contractual obligations.*
- *We foster long-term partnerships not only with our customers but also with our suppliers, based on mutual trust and cooperation*
- *We are committed to the continuous enhancement of our products, services, and quality management system in pursuit of excellence*

ENVIRONMENTAL POLICY



DRIVES AND MOTORS d.o.o vision of environmental management encompasses responsible business practices aimed at preserving the environment. To achieve, maintain, and strengthen these values, we are firmly committed to:

- *Setting clear environmental objectives, responsibilities, and allocating appropriate resources to support their implementation*
- *Continuously reducing negative environmental impacts and optimizing the use of natural resources*
- *Encouraging partners and suppliers to operate in an environmentally responsible manner*
- *Aligning business operations with applicable national and international laws and other relevant requirements*
- *Collaborating with local communities, NGOs, and other stakeholders to jointly contribute to environmental protection*
- *Raising employee awareness about environmental conservation and sustainability*

In Raša, on March 31st, 2025

Director: Helena Paliska Blašković